

Preparing for Open Enrollment

2025 Medical Plan

Cigna makes it easier to manage your health. With real people dedicated to answering every one of your questions - before, during, and after your enrollment. Pretty simple. Like health care should be.



Pre-enrollment Support

- Questions about 2025 medical plan benefits or finding an in-network provider? Cigna is available to answer your questions beginning October 9th by calling 1.800.233.7137. you can also email the EndeavorSupport@cignahealthcare.com box for questions – please allow 48 hours for a reply.



24/7 Ongoing Support

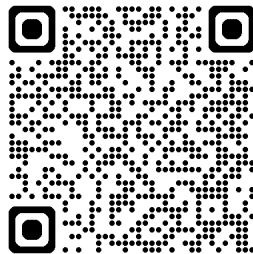
- You will always have access to a live Cigna representative 24/7/365 including holidays – we are here when you need us at 1.800.233.7137.



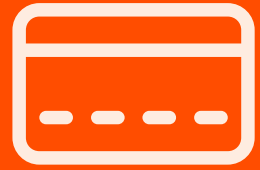
Dedicated Website and App

- Register on myCigna.com* or the myCigna mobile app* to access medical ID cards, claims, tools, and other resources.
**first time medical plan enrollees will have access to myCigna on 1/1/2025*

Visit benefitsgo.com/EndeavorHealth or scan the QR Code below starting October 14th for details on the 2025 medical plans.



Medical ID Cards



Cigna is moving to a digital ID Card format

For *existing members who keep the same medical plan election for 2025:**

You will not receive a new ID card in the mail.

- You can access your digital ID card for 2025 that will reflect the updated plan name and plan benefits.
- Register or login to myCigna.com to view and print your medical ID card.
- There will be a link to your ID card at the top right of your myCigna home page.
- On the myCigna mobile app, you will be able to view, email, or save your ID card to your Apple or Google wallet.
- Those wanting a print card can call Cigna Customer Service to request one be mailed free of charge by calling 1.800.233.7137

**Existing medical plan members who change to a different medical plan during Open Enrollment will get print medical ID cards mailed to them. You will also have access to the digital versions with your new plan information on 1/1/25.*

For first time medical plan enrollees:

- You will receive a print medical ID card in the mail.
- Cigna will issue a medical ID card for each family member you cover on your medical plan. We issue 4 cards per envelope, so if you cover more than 4 people, look for multiple envelopes.
- You will also have access to the digital versions on myCigna.com or the myCigna mobile app on 1/1/25.