MetLink Registration for New Users

As a part of MetLife's continued initiative to optimize customer's online experience, we want to introduce a new simplified registration process.

Accessing registration page:

New users will receive an email with an embedded link to begin MetLink registration. Once the email is received, the user will have 24 hours to click the link in the email to begin the registration. If the link is accessed after 24 hours, the user will be presented with an offer to request a new registration email.



Multi-Factor Authentication:

Next, the user will be required to request a Multi-Factor Authentication code to be sent to the email address on file with MetLife by clicking on the "SEND" button.



MetLife		Already registered? LOG IN
	Authenticate	Before we get started, let's confirm it's you.
To Help Us Verify Your Identity	Registration Information	skashbfr@metilfe.com
Have questions? 1:800-885-6507 Monday - Friday 8:00 am - 11:00 pm, ET	Choose Authentication Method	
🔮 (Film on one beig yns bedyr)	Review	

After the code is requested, the user will need to retrieve the code from the email and enter it in the Multi-Factor Authentication code input field to continue with their registration.

MetLife		Already registered? LOG IN
	Authenticate	Before we get started, lets confirm its you. MetLink has sent you a verification
To Help Us Verify Your	Registration	code to the email we have on file. *rke⊜gmail.com
Identity	Information	Your code will expire in 14:23 minutes.
Have questions? 1-800-585-6507 Monday - Friday 8:00 am - 11:00 pm, ET	Choose Authentication Method	Don't see the code? Please verify your email/phone information is correct. Make sure to check your spam folder. Click here to resend the code
	Review	NEXT
	•	

Create your MetLink account:

After the user successfully passes the MFA, the user will be prompted to select a username and password and prompted to accept the site Terms of Use and eConsent. A valid username and password must be entered, and acceptance of the Terms of Use selected to proceed to the next step.



MetLife		Already registered? LOG IN
	Authenticate	Register to create your MetLink Account All fields are required unless otherwise noted.
Enter the Information Required to complete your Registration	Registration Information	User Name To better streamline and locate your account, consider using your primary email address as your username. Password Confirm Password
Need Registration Help 1-800-###-#### Monday - Friday 8:00 am - 11:00 pm, ET	Choose Authentication Method	Prone Number USA V () - Vol2 number canot be used. Terms of Use I have read and agree to the Terms of Use
	A Review	Go GreenGo Paperless! So I agree to the go paperless <u>eConsent policy</u> . I do not agree to the <u>eConsent policy</u> . I do not agree to the <u>eConsent policy</u> . I wave consenting to receive Policies/Contracts and Disclosures electronically. where applicable by law.

Select Multi-Factor delivery methods:

The user will be prompted to select a delivery method for future Multi-Factor authentications, either phone number or email options.

MetLife		Already registered? LOG IN
	Authenticate	Select the multifactor method you would like to use.
Choose how you want To identify your Identity	Registration	MetLink will send you a verification code. How would you like to receive this code? Is this information inconsistent with what you previously entered? This the coget information that we have in our
Need Registration Help 1-800-###-#### Monday - Friday 8-00 am - 11:00 pm FT	Choose Authentication Method	<pre>records. If the details that appear are not correct or preferred please get in touch with us at 1:400.585.4507 (Mon - Fri, 8 am - 11 pm, ET).</pre>
	A Review	*rke@gmail.com Standard text message rates may apply BACK NEXT

Review your information:

The final step requests the review of registration information. After submitting, the user will be required to use new credentials to log in to the MetLink portal.



MetLife		Already registered? LOG IN	
	Authenticate	Review Your Information	
		To make updates click back	
		User Name	
Review your		Myusername	
Information	Registration	Phone Number	
	Information	+1-914-555-1212	-
		Email	eedb
		email@email.com	÷.
		MFA Method	
Need Registration Help	Authentication	Text Message	
1-800- <i>ene-enen</i>	Method		
8:00 am = 11:00 pm, ET		BACK	
	Paulau		
	U Newew		

Returning users:

The URL to log in is portal.metlink.com

MetLife	Log in to your accoun	t	At MetLife, protecting your information is a top priority. You may have seen recent news coverage of customers of financial services companies failing vicim to local ingineering same. Scammers imperionale a tusied company to convince the tradice his new realing a nanding over senative information such as insurance, banking or kopin credentials. This scamming can happen via text, and or websites set up to lock like the trusted company. Read More	Footback
	Forgot Username? Forgot Password?			back

Username & password reset:

Use the Forgot Username and/or the Forgot password features in the new login experience to retrieve credentials.

Username:

Click *Forgot username and* enter the email address associated with the MetLink account, as shown below, and click Next.



For help	Forgot Username with login, please enter the primary email address for your account.	
	Email address Confirm email address	
	Li'm not a robot	
	Privacy Policy Terms of Use	

Next, select preferred method of receiving username: via email address or phone number.

	Forgot Username
Plea O O	se choose how to receive your username. maxxxxxx@metlife.com xxx-xxx-2996 xxx-xxx-9198
Cano	SEND Privacy Policy Terms of Use



Password:

Click *Forgot password* link. User will be required to enter their username.

r	Forgot Password
	Enter Username I'm not a robot
	Cancel NEXT Privacy Policy Terms of Use

After username is entered, MetLink will confirm user profile and send password reset link to email address associated with MetLink account.

Forgot Password	
MetLife will send you an email to maxxxxxx@metlife.com with a link to reset your password.	
If you no longer have access to this email, please reach out to our Help team on the below channels.	
Need Help? Call: 1-866-363-8669 Monday to Friday: 8am to 11pm ET	
<u>Cancel</u> SEND	
Privacy Policy Terms of Use	

For password/username reset and other technical difficulties please call our technical support team at **1-877-9MetWeb (1-877-963-8932),** Monday through Friday: 8 am – 11 pm ET.

