



Benefits coordinated by:



# Mayo Clinic Complex Care Program

An enhanced health care benefit for complex, rare and undiagnosed conditions

The Mayo Clinic Complex Care Program is an enhanced health care benefit available to eligible associates and dependents for complex medical conditions.

If you are facing complex health challenges, you may be eligible for care at Mayo Clinic with travel and lodging covered and coordinated for you.

- Flights and lodging are covered
- If you prefer to drive to Mayo Clinic, your mileage can be reimbursed up to 1,000 miles, round-trip. This reimbursement will take place upon completion of your visit to Mayo Clinic and requires you to use Mayo Clinic’s travel service to book your hotel stay. This reimbursement will be allowed as needed for your first visit and any follow-up, in-person care required by your care team.

### The Mayo Clinic Complex Care Program is for these medical conditions:

- Autoimmune disorders
- Cancer
- Complex pediatric conditions
- Gastrointestinal disorders
- Hemophilia
- Neurological disorders
- Spine health
- Transplant
- Undiagnosed symptoms or conditions

### WHAT MAKES CARE AT MAYO CLINIC DIFFERENT?

Effective treatment depends on getting the right diagnosis as soon as possible. Our specialists collaborate across disciplines to listen to your story, evaluate your condition from every angle, and develop a diagnosis and treatment plan that’s just for you.

### DOES MAYO CLINIC TREAT MY CONDITION?

Mayo Clinic experts solve the world’s toughest medical problems — one patient at a time. No matter what serious, complex or rare health challenge you’re facing, you can be confident that Mayo Clinic has extensive experience in treating patients with your specific condition.



### 4 EASY STEPS

#### STEP 1. Connect

Call for full details.  
**Quantum Health**  
**1-855-576-9984**

#### STEP 2. Mayo Clinic review

Mayo Clinic will review your diagnosis and treatment plan and determine if you would benefit from care at Mayo Clinic.

#### STEP 3. Travel to Mayo Clinic for care

If travel is recommended, Mayo Clinic will call you to schedule your appointments.

#### STEP 4. Return home

After evaluation and/or treatment at Mayo Clinic, you will return home for ongoing care with your local provider.