



# How a Maven Care Advocate can support you on your fertility journey

If you're on your fertility journey and you're not sure where to start or turn next—you're not alone. At Maven, that's where Care Advocates step in. Care Advocates can recommend providers based on your needs, refer you to in-person providers, and answer any questions you have. We sat down with Care Advocate Jennifer O'Connor to learn how Maven Care Advocates are there for our members.

## What is a Maven Care Advocate?

When you join Maven, you're assigned a Care Advocate. Maven Care Advocates are responsible for:

- Answering member's questions
- Building a provider team and plan for members based on their needs
- Making referrals to providers on Maven and in-person

You'll start your Maven journey with a quick meeting with your dedicated Care Advocate. **“Meeting with a Care Advocate is a great way to start to make sure that you're using all the resources we have available,”** explains Jennifer. Once they get to know you a bit more they will create a plan and team for you with providers, content, and goals tailored to your unique needs.

[Join now for free](#)

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## If a Maven member is:

Looking for different treatments options for fertility



## Maven Care Advocates will:

Connect them with a Maven Reproductive Endocrinologist to talk about their options

Interested in learning more about their reproductive health



Send them clinically-vetted articles they can read or on-demand classes to watch

Seeking mental health support for the ups and downs of the fertility process



Refer them to a Maven Mental Health provider or in-person mental health support

Talk to your Care Advocate and get the holistic, personalized support you need.

Access your Maven benefit for free at  
[mavenclinic.com/join/ca-fertility](https://mavenclinic.com/join/ca-fertility)