

# How to file your insurance claim

**Filing a claim should be easy.** That's why we offer several options, allowing you to choose the method that works best for you. Use our Self-Service Portal for the fastest service and file your claim in just a few clicks.



## Which product are you filing a claim for?



### Disability

#### QUICKEST METHOD

- **Self-Service Portal:** [chubb.com/WorkplaceBenefitsClaims](https://chubb.com/WorkplaceBenefitsClaims)

#### OTHER METHODS

- **Phone:** 1-833-542-2013
- **Fax:** 1-312-351-7120
- **Email:** [cwbclaimsteam@chubb.com](mailto:cwbclaimsteam@chubb.com)
- **Mail:** Chubb Workplace Benefits  
Claim Department  
PO Box 6803  
Scranton, PA 18505



### LifeTime Benefit Term

- **Phone:** 855-241-9891
- **Fax:** 603-352-1179
- **Email:** [claims@gotoservice.chubb.com](mailto:claims@gotoservice.chubb.com)

For all other policy level questions, employees can call 855-241-9891 or send an email to [csmail@gotoservice.chubb.com](mailto:csmail@gotoservice.chubb.com)