How to file your insurance claim

Filing a claim should be easy. That's why we offer several options, allowing you to choose the method that works best for you. Use our Self-Service Portal for the fastest service and file your claim in just a few clicks.



Which product are you filing a claim for?



Disability



• Self-Service Portal: chubb.com/WorkplaceBenefitsClaims

OTHER METHODS

• Phone: 1-833-542-2013 • Fax: 1-312-351-7120

• Email: cwbclaimsteam@chubb.com

• Mail: Chubb Workplace Benefits Claim Department PO Box 6803 Scranton, PA 18505



LifeTime Benefit Term

• Phone: 855-241-9891

• Fax: 603-352-1179

• Email: claims@gotoservice.chubb.com

For all other policy level questions, employees can call 855-241-9891 or send an email to csmail@gotoservice.chubb.com

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