Need to File a New York Paid Family Leave (PFL) Claim?





Paid Family Leave is New York State mandated insurance that provides job protected, paid time off to:

- Bond with a newly born, adopted, or fostered child
- Care for a family member with a serious health condition
- Assist loved ones when a family member is deployed abroad on active military service

You should notify us 30 days in advance of your leave, or as soon as possible!



For information or to file your PFL claim, download the Matrix eServices Mobile app, go to matrixabsence.com or if you don't have Internet access, you can call (877) 202-0055.

