

# What is Perks at Work? Perks at Work: FAQ

Perks at Work is one of the top U.S. providers of employee perks. As an HBC Associate you get access to the full range of discounts, benefits and value-added services.

## Who is eligible to use HBC's Perks at Work?

Perks at Work is available to All HBC U.S. Associates & Canadian Associates traveling in the U.S. Also, once you have registered your account, you can invite up to five friends and family members to join the program.

To invite friends and family to use the program, you'll simply click on the "Invites" button in the navigation bar.



## How do I access/register to use Perks at Work?

- 1. Visit: <u>http://perksatwork.com</u>
- 2. Register or Login

Have a work email address:

- First time users: click "Register for Free" button and follow the on-screen instructions to set up your account.
- Login with your work email and password

#### Do not have a work email address:

- First time users: click "Register for Free" button and follow the on-screen instructions to set up your account (enter your personal email under "Work Email" section , then when prompted for "Your Company" enter <u>HBC</u>. Then you will be asked to provide your Employee ID (Associate Number).
- Login with your personal email and password
- 3. Start using & saving!

#### Is there a cost to me?

No, Perks at Work is free to access and use.

#### How do I shop on the site?

You can browse through dozens of categories to find what you are looking for. You can complete your purchase for most of the offers without leaving the site. There are a handful of merchants where you will be redirected to their site to continue your shopping experience. Discounts are tracked and automatically applied.

## What are WOWPoints?

WOWPoints are rewards points you can earn on purchases made on Perks at Work. They never expire, and many offers feature WOWPoints multipliers. Once you earn WOWPoints, you can redeem them for credit against future purchases.

## Where can I find offers that are exclusive to HBC's Perks at Work?

Click the Exclusives tile on the homepage of the site for select corporate discounts offered specifically to Associates of HBC.

## Can I nominate a merchant who I do not see on the site?

Yes. If there is a merchant you were hoping to see on the site you can nominate them to be added. After logging in, access the exclusives tile and click the "Nominate a Merchant" button. You will be prompted to complete a form. You must provide a valid merchant email address, as Perks at Work will contact the merchant via email.

## What if I have questions?

If you have questions, you can reach the Perks at Work customer support team by clicking the question mark symbol below or email the support team at support@nextjump.com.

